

City panel: Making the change happen

ISO Standardization work in support of Smart & Sustainable development of Cities and Territories

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Smart and Sustainable Cities developments

Complex Challenges but Great Opportunities -> Long term vision and commitment



→ Integrated planning,

→ Citizens' engagement

→ Culture of results

Standardization from best practices and innovative models/partnership in support of:

- Replication
- Business models
- Dissemination









Smart and Sustainable Cities developments

Strong political engagement

- Vision (incl. results related)
- Commitment/Decision
- Strategy with objectives
- Sectorial/area Roadmaps with targets
- Implementation and culture of results
 - Measure progress and monitor
 - > Evaluate against planned targets
 - Improve to meet the objectives
 - > Communication & reporting

Integrated and cross sectorial approach
With a culture of results and communication













ISO TC 268 Sustainable cities and communities

- Terms and Definitions
- Description of cities
- Strategies for long term vision
- **Maturity Models**
- ...to help decision/commitment

- Multi sectorial Strategies for cities
- Targets with Indicators
- ...to help setting roadmaps with targets

- *Identify infrastructures issues*
- Identify multisectoriel issues
- Set Indicators for progress follow-up and reporting
- ...to help implementing the actions plans

Measure progress towards planned targets

... to evaluate the results of the actions

Vision

1. DECISION/ **COMMIT** (Strategy)

2. PLAN (roadmap & targets)

3. DO Implementation)

4. CHECK

(against targets)

5. ACT (Correct)

Quality Management throughout the whole process

Diagnostic of city's « readiness level » (maturity) ...for setting a long term vision

Management & Governance, and guidelines

